

SUBJECT: CNP-M-A110724-02 CNP Planned Market System Maintenance – Reminder

NOTICE DATE: November 14, 2024

NOTICE TYPE: CNP-M-A110724-02 - Reminder

DAYS AFFECTED: Sunday, November 17, 2024, 3:00 PM CST - 11:00 PM CST

SHORT DESCRIPTION: CenterPoint Energy will be performing planned Market System Maintenance.

INTENDED AUDIENCE: All Market Participants.

LONG DESCRIPTION: CenterPoint Energy will be performing planned Market System Maintenance on Sunday, November 17, 2024, 3:00 PM CST - 11:00 PM CST.

The following impacts are expected:

- Service orders including 24/7 reconnects, will be held in queue, and processed once the maintenance is completed.
- On-Demand Reads (ODR) from Smart Meter Texas (SMT) will not be available.
- There will be no impact to NAESB.
- LSE transactions will be delayed.

ADDITIONAL INFORMATION: A final Market Notice regarding this planned maintenance will be sent upon successful completion of this activity.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC